



Scartho Medical Centre Spring Newsletter 2017

Staff News



We are sad to announce that we are going to be saying goodbye to Dr Cathy Twomey who is stepping down from her post as GP Partner at Scartho Medical Centre on 31st July 2017.

I am sure you will join us in wishing Dr Twomey all the very best for the future.



We are delighted to announce that Dr Tim Bruning will be joining our GP team at Scartho Medical Centre on the 4th September 2017.

Dr Bruning's special interests are Mental Health, Teaching and Musculoskeletal conditions.

To book an appointment call:
01472 279500

Did you know?

Did Not Attend (DNA) Appointments

Every day, appointments are wasted by patients that do not attend and do not cancel their appointment.

In March of this year alone 225 appointments were wasted. This equates to 4% of the total appointments available in March 2017.

If you are unable to attend an appointment for any reason, please inform us so we can offer the appointment to someone who does need to be seen.

You can do this either by telephone to a member of staff, or via the automated system 24 hours a day, 7 days a week, or on-line if you are registered for on-line services. If you are not currently registered for on-line services, please bring a form of identification to the surgery and speak to the receptionist who will be happy to set this up for you. You can also use this service to book and cancel appointments, order repeat medication, view a summary of your health care record and send on line messages to us.

Pharmacy News

You may have noticed that the pharmacy adjoining the surgery has now changed hands. The Pharmacy is now operated by Day Lewis Group. Whilst from a management perspective it does not come under our jurisdiction, we would like to take this opportunity to say we hope we can continue to support each other and wish them good luck for the future!

Summer is on it's way !



As we wave goodbye to winter, thoughts turn to summer holidays. If you are planning to travel abroad, please remember to ensure your vaccinations are up to date. Simply log on to <http://www.scarthomedicalcentre.nhs.uk/> and complete the travel questionnaire. One of our nurses will then contact you to discuss your vaccination needs.

Please remember to stay safe in the sun wherever you are and wear sunscreen and a hat to prevent sunburn. For advice on how to stay safe in the sun go to www.nhs.uk/Livewell/skin/Pages/Sunsafer.aspx

Have a fabulous holiday!



@Scarthomedical



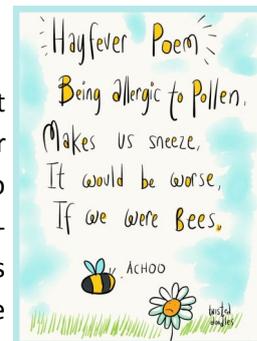
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www.scarthomedicalcentre.nhs.uk

Hay fever Season

Hay fever is a common allergic reaction to pollen, that affects up to one in five people at some point in their life. Hay fever can generally be controlled using over-the-counter medication from your local pharmacist, and there is no need to book an appointment to see a GP or a nurse. For patients' who don't pay for their prescription, hay fever medication is available from pharmacists free of charge through the local Minor Ailments Scheme. More information on hay fever can be found at: www.nhs.uk/Conditions/hay-fever/Pages/Introduction.aspx



Annual Patient Participation Group (PPG) Workshop

The SMCs annual PPG Workshop was held on the 9th of March 2017, to set the PPGs priorities for 2017/2018. At the workshop, a number of colleagues presented interesting topics to the PPG, ranging from a GPs perspective on current pressures within Primary Care, NHS funding in Primary Care and the wider health economy, how GP Surgeries can support the Carer's agenda and how patients can become involved in NICE Guidance. If you would like a copy of the presentation please email the surgery - nel.b81030@nhs.net

Scarcho Medical Centre has been certified Disability Confident Committed!

Because of our work with the Down Syndrome Association's WorkFit programme, we understand the value of recruiting from a diverse workpool, both in terms of how it can enrich both the employer and future employees who have a Learning Disability.

We are pleased to announce that we have been accredited by the Department of Work and Pensions as a Disability Confident Employer.

As a Disability Confident Employer, we have committed to:

- ✓ Ensure our recruitment process is inclusive and accessible;
- ✓ Communicate and promote vacancies;
- ✓ Offer interviews to disabled candidates if they meet the requirements of the vacancy;
- ✓ Anticipate and provide reasonable adjustments as required;
- ✓ Support any existing employee who acquired a disability, or long term health condition to enable them to stay in work;
- ✓ At least one activity per year, which will make a difference for disabled people.



Debit Card Payments

We are now accepting debit card payments within the surgery. Please note that we will no longer accept payment by cheques.



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